



# REPAIR AND RETURN "R&R" SERVICE REQUEST

**Service Requested:**

Repair     Bench-Test (\$50)

Products carry "one" to "two" year WARRANTY

**Sender's Information:**

Tax ID #: \_\_\_\_\_

Business Name: \_\_\_\_\_

Contact Person: \_\_\_\_\_ Email: \_\_\_\_\_

Shipping Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Ph. Number: \_\_\_\_\_ Fax: \_\_\_\_\_

A copy of this form must accompany your shipment. Please use multiple forms (print more copies) if you are shipping combined/different part numbers/models of speed controllers.

**Unit Part Number:**

**Quantity Shipped:**

Describe Unit Failure/Symptoms:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ use back space if needed.

**Select Payment Method** (Default payment method if no selection is made will be COD Secured)

COD (\$8.50 Surcharge) \_\_\_\_\_ Existing Open Account: \_\_\_\_\_ Credit Card: \_\_\_\_\_

Credit Card Type: \_\_\_\_\_ Credit Card #: \_\_\_\_\_ Expiration: \_\_\_\_\_

**Select Return Shipping Service** (Default shipping method if no selection is made will be Ground Service)

Rates based on single unit shipments:    UPS Ground (\$20) \_\_\_\_\_ 2-Day (\$40) \_\_\_\_\_ Overnight (\$55) \_\_\_\_\_

- This order may be eligible for free ground shipping – see volume discount details at [www.golframa.com](http://www.golframa.com)

Please note that shipping prices are not guaranteed and are subject to change!

**Ship Your Unit to:**

GolfRama.  
3500 NW Boca Raton Blvd  
Suite # 505  
Boca Raton, FL 33431  
Attention. Repairs Department

Open Monday thru Friday  
(800) 668-8843

- If you are claiming a warranty, please use our warranty claim form. We will not contact you unless we need to collect information not provided in this form.